

## Computer Consulting

Your business is too important to leave to chance. Enfold IT believes that "Fix it when it breaks" is not how you keep your business up and running.

The network is the backbone of a company, so designing, implementing, and maintaining an optimal one is a smart business decision.

Enfold IT offers a range of network-related services, including design, system audits, and ongoing maintenance. Our solutions are built not to break, and if trouble ever arises, our team of expert technicians can immediately remedy the problem.

To make sure there is a maintenance program that suits your needs, we offer three different packages:

- Silver: You invest in support on an as-needed basis.
- Gold: We maintain your network for a flat monthly fee, and offer great savings on installation costs.
- Platinum: EnfoldIT designs, builds, and manages your network, provides ongoing maintenance for a flat monthly fee, and offers warranty coverage for all software and hardware. There are no installation fees.

EnfoldIT offers technical support 13/5 via email, phone, remote desktop, and in-house visits. As part of this, we monitor your network remotely, which allows us to address issues before they become problems. We also offer a range of financing solutions, so you can benefit from state-of-the-art network solutions without having to make a significant capital investment.

Your network should take away headaches, not cause them. Contact Enfold IT to find out how we can create and maintain an optimal and reliable network that meets your business needs. Q and A

- How do you ensure that my systems run reliably?

Enfold IT engineers your network with Microsoft best practices in mind, and our own administration tools to monitor servers and user machines. We provide you with a reliable system that warns us about issues before they become big problems. In addition, we regularly check in to perform preventative maintenance on your system that helps keep them running in top form.

- Can you quickly respond to issues?

Enfold IT has remote support available so we can provide support via the web within minutes. Additionally, any server system we configure is capable of being diagnosed remotely for most issues. Finally, our support staff can be on-site in short order for anything that needs a more hands-on approach.

- Do we keep our existing hardware?

Yes. Enfold IT works with your existing hardware where possible to keep costs down.